



Nondiscrimination Notice

Raleigh Neurosurgical and Spine Surgery Center (RNC) complies with all applicable federal civil rights laws and does not discriminate on the basis of age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity or expression. We are committed to providing inclusive, equitable care and do not exclude or treat individuals differently based on these characteristics.

Our Commitment to Accessibility

RNC ensures effective communication and reasonable accommodations for individuals with disabilities by providing:

- **Auxiliary aids and services**, including:
 - Qualified sign language interpreters, video remote interpreting, and other aids for individuals who are deaf or hard of hearing.
 - Written materials in multiple formats, such as large print, audio, and accessible electronic formats for individuals with visual impairments.
- **Language assistance services**, including:
 - Access to qualified interpreters and language line services.
 - Written information available in multiple languages.

If you require these services, please contact **RNC's ADA Coordinator** in advance at **984-884-1600**.

How to File a Grievance

If you believe RNC has failed to provide these services or has discriminated on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with:

ADA Coordinator
Raleigh Neurosurgical and Spine Surgery Center
5241 Six Forks Rd, Suite 200
Raleigh, NC 27609
Fax: **984-884-1599**
Administrator: **dorskey@raleighneurosurgical.com**

Grievances can be filed in person, by mail, fax, or email. If you require assistance in filing a grievance, **Dave Orskey**, Facility Administrator and ADA Coordinator, is available to assist you.

Additionally, you may file a civil rights complaint with the **U.S. Department of Health and Human Services, Office for Civil Rights**:

By Mail:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

By Phone:

800-368-1019 (Voice)
800-537-7697 (TDD)

Online:

[OCR Complaint Portal](#)

Complaint forms are available at: [OCR Complaint Form](#)

LANGUAGE ASSISTANCE SERVICES

English	ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call RNC at 984-884-1600.
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al RNC 984-884-1600.
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số RNC 984-884-1600.
Chinese	注意: 如果您使用繁體中文, 您可以免費獲得語言幫助服務。請致電 RNC 984-884-1600.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. RNC 984-884-1600 번으로 전화해 주십시오.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните RNC 984-884-1600.
Amharic	ማስታወሻ: አማርኛ የሚናገሩ ስህተት, የቋንቋ ድጋፍ አገልግሎት አለዎት። ይደውሉ RNC 984-884-1600.
Arabic	ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية متاحة لك مجاناً. اتصل بـ RNC 984-884-1600.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: RNC 984-884-1600.
French	ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le RNC 984-884-1600.
Nepali	ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंलाई निःशुल्क भाषा सहायता उपलब्ध छ। फोन गर्नुहोस् RNC 984-884-1600.
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa RNC 984-884-1600.
Japanese	注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。まで、お電話にてご連絡ください。RNC 984-884-1600.
Cushite	XIYYEEFFANNAA: Afaan dubbattu Oromoo, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa RNC 984-884-1600.
Farsi	تماس بگیرید. توجه: اگر فارسی صحبت می‌کنید، خدمات کمک زبانی به صورت رایگان برای شما فراهم است. با. RNC 984-884-1600.
Kru	Dé de nia ke dyédé gbo: Jù ké m [Bàsò-wùdi-po-nyo] jt ni, nii, a wudu ka kó do pò-pòs béin rh gbo kpá. Dà RNC 984-884-1600.
Ibo	Nti: Ọ bụrụ na asụ Ibo, asụsụ aka ọzụ n’efu, defu, aka. Call RNC 984-884-1600.
Yoruba	AKIYESI: Bi o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero-ibanisoro yi RNC 984-884-1600.